



## HOLLAND WAY

## FULL BATHROOM REFURBISHMENT

Customer request: To quote for a full bathroom refurbishment.

**Preparation:** Site visit, quotation prepared including a full scope of works and all costs, quote formally accepted, planning and agreement of high specification sanitaryware, timeframe of works agreed.

**Work completed:** Bathroom space gutted to brickwork, first fix plumbing, electrics, new floor laid, walls plastered and tiled, decoration, second fix plumbing of fixtures and fittings, excellent standard of finishing.

**Outcome:** A new bathroom completed to the highest standards, with full customer satisfaction.







Customer feedback: 'It's a daunting task to refurbish a bathroom. However, from planning, to advising, to providing us with a detailed quote and then to the perfect execution of the job, the Excellence Plumbing Team was always at hand, even on a Saturday! No job was too difficult. The team were tidy, precise, and always took on-board last-minute changes, which I thought of during the process (I'm afraid more than once!), with incredible patience. A special thanks goes to the site manager Anthony and the ladies in the office. They really brought the team together to create our dream bathroom. Amazing! Thank you!'